

Important Message from CEO

Re : Corona Virus – COVID -19
1st May 2020

Dear Resident, Family Member and Staff

As you are aware the Corona Virus is a National cause of concern. I wish to reassure you that the Senior Management team at Talbot Group is working to ensure all measures and guidance as issued by the Department of Health and HSE are implemented in all of our services.

The following actions have been taken to prevent and minimise the impact of infection for residents and staff :

- ✓ Steering Group has been established
- ✓ Operations Group has been established
- ✓ Emergency Response Team has been established to monitor situation on 24 hour basis
- ✓ Guidance for staff on the symptoms and prevention of the virus has been provided
- ✓ Hand Hygiene Information has been provided to each house
- ✓ Sanitizers, gloves and masks are available in each house
- ✓ An easy read version about Corona Virus has been provided for residents
- ✓ Visitor restrictions have been issued to protect our residents, service users and staff
- ✓ Home Leave policy has been revised to protect our residents , service users and staff
- ✓ Contingency plan in place in the event of infection
- ✓ Situation is being kept under continuous review

Collectively we can minimise the spread and impact of the virus by taking responsibility and following the key rules:

- Wash hands frequently with soap and water for at least 20 seconds
- Cough or sneeze into a tissue or your elbow
- Discard of the tissue immediately and wash your hands
- Do not touch your face, nose or eyes
- Keep surfaces which you touch frequently washed and clean
- Practice social distancing

A new HSE webpage specifically to provide easy access to Covid related information for people with disabilities and their families is now live. <https://www2.hse.ie/wellbeing/supporting-someone-with-special-needs-during-covid19.htm> or HSE LIVE 1850 24 1850.

I look forward to working together to minimise the risk of exposure to COVID – 19 of our residents , our staff, families and communities.

Yours sincerely



Laverne McGuinness
Chief Executive Officer